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Shopper's functionality

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The forms on the site have to be hacking and robot proof!!!

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1 The webshop needs to deal with multiple third party sellers.

2 The shopper has to be able to select their prefered postcode for the service provider.

3 The seller has to provide their served are (with the beginings of the postcode, or with miles whichever is easier to develop).

4 The seller also should provide a minimum notice time (in days) for orders.

5 Along with the postcode the Shoppers will be able to select from classified product ranges (such as celebration cakes, cupcakes, accessories, etc.).

6 After the shopper has selected the product range and postcode, the website lists the avaliable shops.

7 The shopper will be able to select their chosen shop from the list. and enter the shop's profile.

8 A shop's basic profile must contain a profile photo/logo, a description, a photo gallery, it's rating and reviews, and an enquiry form direct to the shop.

8A the enquiry form will be a sophisticated one.

8B The seller and the shopper will have the freedom to discuss the details of the order.

8C The seller needs to be able to send a payment link to their buyer.

9 Ratings and reviews for the shops (being able to review only after succesful order(The order needs to be completed and not cancelled).

10 When browsing by shops, just display a column of the shops with their ratings, distance from the shopper's postcode, and the services done by the shop(can be with icons).

11 Once the shopper finished with the shopping, products should be purchesed with registering to the site.

12 Make registering to the site as a shopper possible either in advance or just when sending an enquiry form.

13 The shopper also should have the option for delivery or local pickup.

14 With registering to the site, the shoppers can log in to change their details, track their orders, and also cancel their orders (According to the cancellation policy.).

15 When a shopper uploads a pictuire of a product, has to accept special term with a checkbox, that they are holding the rights or the permission to display that picture.

16 Creating a F.A.Q.

17 Creating a slide where Gallery pictures from the site can be displayed randomly.

18 After the shopper has selected the postcode and the product range(s), they also should be able to send an enquiry form to all the shops from the list.

19 All the shops will receive notification from these enquiries what they need to respond within a specified timescale.

20 After the sellers sent their quotes, the shopper will receive email notfications to select one from the list and be given the option to pay for that.

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Seller's functionality

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1 The seller needs to be able to log in to their admin profile.

2 The seller will need to be able to edit their profile.

2A The seller's contact information must not be visible to the shoppers until an enquiry has been responded to.

3 The seller has to provide and be able to modify their serving area, delivery / pickup options and their product ranges.

4 The seller will need to be able to track / cancel their orders.

5 The seller will need to be able to download a document about their completed orders within their specified dates(for acccounting purposes).

6 The seller needs to have an insite platform to respond to enquiries.

7 The seller's Basic profile will be limited in the number of pictures.

8 The seller will have the option to buy extra space for more photo.

9 The seller needs to be able to highlight not appropriate reviews / photos to overview by site admin.

10 The seller needs to have a registration form where they can apply for an account, which will be sent for approval by site admin.

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Site admin's functionality

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1 The site admin must be able to add/edit/delete both shopper and seller profiles.

2 The site admin must have the ability to approve potential seller's application.

3 The site admin must be able to track payments going through the site.

4 The site admin must have the ability to create product for the sellers (such as buying extra space for more photos).

5 The site admin must have the possibility to bill the sellers or retreive information for billing purposes on a weekly/monthly basis after completed purchases.

We will have this from the shops:

Shop name, shop address (street number, st. name, town, postcode, county)  
Shop telephone number  
website   
facebook page  
Contact person (name, email address)  
Admin person (name, email address)  
Delivery areas (first 3 digits of postcodes - or distance from shop? You decide which is easier)  
Minimum notice for an order (in days)  
Business category (cakes: birthday, wedding, party, cupcake, cake slices, christening, anniversary ETC; Catering; child entertainer: clown, mascot, dj, magician, bouncy castle, ETC; adult entertainer; consumables; photography)

The data in red is a must. Please break down the cake category, but the others not necessary. Please make this part of the database in a way that more data can be added later (more categories for example, I know, it is more complicated but is incredibly useful for later)

Enquiry form

Customer ID  
Business category  
Date  
time of delivery/pickup (morning, afternoon, evening)  
delivery option  
detailed description (this can be automated a little, but added as a text: they choose for example tiers, but only a text is added to this as 2 tier. then they choose flavour, but only a text is added here, that chocolate)

You might be able to add cost and shop id here, or just create an order table. Can the order be traced? Order accepted - one data, paid in full/deposit - another data: Is this possible? If so, definetely other table...